

TIFFANY PANG

tiffanypangtc@gmail.com | +82 10-7526-2609 | +1 917-497-3337

Having recently completed a full stack coding bootcamp, I am eager to continuously learn and grow in new roles and opportunities that may utilize this growing technical knowledge. I am actively taking steps to build more skills that will help me to effectively lead and communicate, such as taking courses on agile (Jira), and Google Project Management. I will be an asset to the company and the team with my various language abilities as well as my work experiences around the world.

SKILLS

- **Languages:** Fluent in English, Cantonese; limited working proficiency in Mandarin, Korean
- **Certification:** Korean Language Efficiency Exam - TOPIK Level 6 (July 2019)
- **Skills:** Asana; Slack; Trello; Adobe Photoshop and Premiere; YouTube video content creation

EXPERIENCE

Plating Corporation | Seoul, South Korea 2023 – Present

Frontend Developer / Technical Product Manager

- Collaborate with cross-functional teams to communicate product requirements while enhancing workflow for engineers
- Deliver web and app products using React.js, React Native, and Google Firebase

Gamedex | Seongnam-si, South Korea 2020 – 2022

Global Services & Operations

- Reported daily VoC metrics for client companies, and provided insights and recommendations
- Active communication with other stakeholders of the game development and operations process
- Accurately responded to various game related inquiries, assisted users with account and community related issues

The Langham, New York | Manhattan, NY 2016 – 2018

Service Stylist (Guest Relations)

- Acted as a liaison for all hotel guests requiring special arrangements
- Effective delegation of tasks to other hotel staff and departments to ensure special guest needs are met
- Organized and delivered the first ever "Winter Wonderland" guest holiday event from start to finish

New York University Manhattan, NY 2014 – 2016

Administrative Assistant

- Provided administrative and executive support within office environment
- Trained and delegated responsibilities and workload to new teams of interns

TECHNICAL PROJECTS

ROOM-EZ JavaScript, PHP, MySQL, AJAX, API, MVC framework July 2022

- Led as scrum master during a 4-week, 7-member team project – a short-term rental leasing service based in South Korea
- Main responsibilities included reviewing KakaoMap documentation to implement and display map features

EDUCATION

Wcoding Seoul, South Korea April – August 2022

- Full Stack Web Development Bootcamp

Sogang University Seoul, South Korea 2018 – 2019

- Korean Language Education Center - Completed Levels 2-6

New York University New York, NY 2012 – 2016

- Bachelor of Science in Hospitality and Tourism Management